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Mission Statement

Mission

The mission of Emory University Student Health and Counseling Services is to empower students to take responsibility for their health and to complement the academic mission of the university by providing unified medical, counseling and health promotion services that result in a healthy campus culture. Student Health and Counseling Services is committed to providing caring professional clinical services to a diverse student body and to reducing the stigma associated with seeking mental health services.

Vision

The vision of Emory University Student Health and Counseling Services is to help students to excel, both while at the University and beyond, by promoting wellness as a state of optimal human functioning.

Emory University Student Health Services is very proud to be fully accredited by the Accreditation Association for Ambulatory Health Care, Inc. (AAAHC). Emory University Student Counseling Centers Psychologist Training Program is fully accredited by the American Psychological Association (APA).
Each August, EUSHCS reviews the results of the year’s Goals and Opportunities. The 2014-15 results follow:

**Goal 1:** Successfully restructure the Director of Nursing position to improve our approach to both Travel Medicine and immunization compliance.

**Results:** With 2015-16 funds available due to the Executive Director’s CDC 0.2 FTE Interagency Personnel Agreement, we have been able to hire 2 nurses to work solely on immunization compliance. We also had a pilot project with the PeopleSoft team to increase notification and monitoring of new Fall 2014 Rollins School of Public Health (RSPH) students.

**Goal 2:** Successfully implement a Family Medicine residency senior elective at EUSHCS.

**Results:** We have had four (4) family medicine residents rotate through EUSHCS primary care in 2014-15 and a number have already requested rotations in 2015-16.

**Goal 3:** Work to insure a stable, long-term team physician oversight of training room sports medicine activities for varsity athletics and club sports.

**Results:** The EUSHCS Executive Director had a series of meeting with Athletics and Recreation administration and our athletic trainers in 2014-15 about long-term oversight and revenue possibilities for our sports medicine program. These talks will likely resume with our new Senior Director of Athletics.

**Goal 4:** In collaboration with Emory Infectious Diseases, successfully implement a pre-exposure HIV prophylaxis (PrEP) patient care program at EUSHCS.

**Results:** This has been achieved. Several patients are in care with Emory Infectious Diseases and will return for management at EUSHS and the Office of Health Promotion.
(OHP) this Fall. We did a presentation on this subject in March 2015 at the Southern College Health Association annual meeting and have provided direct consultation (phone/email) to other universities.

**Goal 5:** Successfully transition OHP to the Community portfolio and maintain alignment with Student Health and Counseling.

**Results:** Our EUSHCS goal continues to be to maintain a seamless healthcare and health promotion program for Emory students. We had good success in 2014-15 and will work closely with CAPS and OHP again in the coming year.

**Goal 6:** Inspire Student Health staff to participate in CL activities and events.

**Comments:** This remains challenging due to the myriad of patient care duties for many/most of our staff. But we did improve participation in 2014-15 and our goal is now to both sustain and increase participation, while recognizing the service nature of our organization.

**Goal 7:** Resolve compliance issues related to student immunization.

**Results:** See comments under goal #1. We have made progress, to be sure. But we need to identify long-term funding if this year’s pilot is successful.

**Goal 8:** Successfully recruit a new CAPS Director in 2014-15.

**Results:** After a national search and with the help of an outstanding and committed Search Committee, we successfully recruited a new Assistant Vice President and Executive Director for CAPS, Dr. Wanda Collins of Duke University. Dr. Collins begins in August 2015.

**Goal 9:** Prepare Student Health and Counseling for succession planning.

**Results:** This will be a process that takes place over the next several years. However, in 2014-15, both our CAPS Director and Director of Nursing retired and will be replaced.

**Goal 10:** Work collaboratively with Campus Life to ensure success of Student Intervention Services (SIS).

**Results:** SIS had a very successful second year and we will continue to collaborate and improve processes in 2015-16 and beyond. Adrienne Slaughter, LCSW is now SIS Director. We are confident that she will do an excellent job.
EUSHCS 2014-15 Clinical Provider Accomplishments

In 2014-2015, clinical providers enjoyed delivering high quality health services to Emory students while participating in campus life activities and educational programs. Accomplishments included:

- Completion of more than 386 hours of continuing medical education concerning topics such as primary care updates, nutrition, pharmacology, women’s health, HIV, trauma care, and office laboratory testing

- Completion of quarterly peer reviews and annual HIPAA privacy compliance and blood borne pathogens /OSHA training for clinical providers

- Participation in new student orientation events

- Clinical providers continue to create and revise policies, procedures, protocol agreements and forms to facilitate high standards of care for our students

- Student Health providers successfully managed a significant norovirus outbreak on campus

- Carol Kelly gave 6 guest lectures on “Principles of Physical Fitness” and she participated in the Human Health Freshman Seminar.

- Carol Kelly was a guest speaker at Foundations Recovery and Agnes Scott College

- Betsy Rothschild presented a lecture on UTI updates for the Physician Assistant program in May 2015

- Betsy Rothschild served as a peer reviewer for the Journal for the American Academy of Physician Assistants, the Journal for the Physician Assistant Education Association, and The Clinical Advisor
Betsy Rothschild co-authored two publications:


Carol Kelly continues to offer sports nutrition programs to Emory’s varsity athletes

Carol Kelly participated in outreach programs during orientations at the School of Law, the Candler School of Theology, and the Arts and Sciences Graduate School

Mike Huey continues to serve as a team physician for varsity athletics at Emory. He provides care at the on-site training room clinic and during athletic events.

Michael Huey served on Emory committees such as Emory University’s CEPAR Operations Group, the 2016 LCME Planning Subcommittee, the Sexual Assault Response Team task force, the Student Insurance Plan Advisory and Appeals committees, the Emory Occupational Medicine Executive Director search committee and planning group, and Medical Student Health Services. He is a member of the Campus Life Executive Leadership Team. He is also a participant of the Emory University Enterprise Risk Management Process

Carol Kelly serves on the Emory Senate Campus Development Committee and the Senate Committee on the Environment. She also participated in the diversity subcommittee for the Campus Life strategic plan

Carol Kelly collaborated with Dining Services and the Department of Human Health to develop a curriculum for a fall 2015 culinary nutrition application course. She also participated in a nutrition education and cooking workshop at the School of Law
• Ray Jarvis directed the American Heart Association CPR training for 15 members of the EUSHS medical staff in January, 2015

• Mike Huey continues to serve as a surveyor for the Accreditation Association for Ambulatory Health Care

• Ray Jarvis continues to enhance the Student Health website by serving as a manager and editor

• Ray Jarvis represented Student Health Services at the monthly Campus Life Assessment Team meetings

• Betsy Rothschild served as an attending for the Physician Assistant Program during their work with the South Georgia Farmworker Health Project in the fall and summer. She also continues to volunteer with Habitat for Humanity

• Emily Herndon completed a year-long Medical Student Education Fellowship in January 2015

• Mike Huey began work with the CDC Ebola Response Team and he deployed to Sierra Leone for one month of service as an infection prevention and control officer

• Mike Huey, Emily Herndon, and Sandra Maryman served as faculty attending physicians for Family Medicine residents on rotation at EUSHS

• Mike Huey continues to serve on the Board of Directors of the American College Health Association and he was appointed to the Standards for a College Health Program Task Force of the American College Health Association

• Clinical Provider and Nursing Staff attended Emory Healthcare’s Ebola training for Donning and Doffing high level personal protective equipment while caring for a patient with Ebola.
**Annual Report 2014-15**

*Summary of Patient Medical Visits*

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*includes Nutrition Services  
Nutrition Services were moved to Primary Care Services in 2012

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*Administering seasonal influenza vaccines to students at EUSHS

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EUSHCS 2014-15 Quality Improvement - Assessment Program

In 2014-15, the EUSHCS Quality Improvement Program continued to be actively engaged in ongoing monitoring of patient care and administrative activities, patient satisfaction, patient outcomes and utilization issues. EUSHCS’s assessment and quality improvement activities in 2014-15 included (but were not limited to) the following:

- Laboratory Proficiency Testing, provider/nurse training and competency testing, and ongoing quality control activities
- Quarterly Peer Reviews for nurses, nurse practitioners, clinical providers, psychiatrists, counselors and nutritionist
- Biweekly Core Group (QI and Safety Committee) Meetings
- Quarterly Safety Drills
- Patient Satisfaction Survey Spring 2015, Primary Care and Nursing
- Patient Satisfaction Survey Spring 2015, Psychiatry
- RSPH Immunization Compliance Pilot Study and Restudy, 2014-15 (in progress)
- EUSHS Concussion Study 2012-15 (in progress)
- ACHA Benchmarking studies on Prevention and Patient Safety, Acute Bronchitis, Ankle Injury and Pharyngitis
- ACHA Benchmarking Pap and STI Survey 2015

EUSHCS also participates in several national consortiums and data surveillance networks, including:

- The College Health Surveillance Network (University of Virginia and the CDC), which maps illness and diagnosis (ICD-9) trends across the nation

- The Healthy Minds Study, a long-term research project that uses rigorous scientific methodology to assess mental health, stigma and flourishing at campuses across the United States.

- The Center for the Study of Collegiate Mental Health, a data bank for clinical data collected from all colleges and universities across the country use the same counseling software program, Titanium.

- The Research Consortium (Association of University and College Counseling Center Directors), an assessment instrument that looks at mental health issues among college students in the U.S.
Student Health Services Goals for 2015-16

- Successfully achieving another AAAHC three-year accreditation in January 2016.

- Collaborating with CAPS to continue forward momentum in student mental health under the leadership of a new CAPS Assistant Vice President and Executive Director.

- Beginning a new strategic planning process for SHS to dovetail with the new Campus Life Strategic Plan.

- Improving student immunization compliance would improve individual and public health of the campus (“herd immunity”) and serve as an enhanced revenue stream.

- Finding opportunities to collaborate with OHP, Athletics and Recreation and Play Emory to further the collective and individual health and fitness of the Emory community.

- Contributing to a successful LCME accreditation of the School of Medicine, which may further deepen ties between SHS and SOM.

- Continuing Emory's designation as a Safe Community via collaborative, enterprise-wide efforts in injury prevention, including sexual violence prevention and risk-reduction regarding AOD.

- Potentially making a breakthrough in negotiations with BC/BS and joining the PPO, improving student/parent/staff satisfaction and revenue.