EUSHCS 2011-12 Quality Improvement - Assessment Program

In 2011-12, the EUSHCS Quality Improvement Program continued to be actively engaged in ongoing monitoring of patient care and administrative activities, patient satisfaction, patient outcomes and utilization issues. EUSHCS’s many assessment and quality improvement activities in 2011-12 included (but was not limited to) the following:

- Laboratory Proficiency Testing, provider/nurse training and competency testing, and ongoing quality control activities
- Quarterly Peer Reviews for nurses, nurse practitioners, clinical providers, psychiatrists, counselors and nutritionist
- Biweekly Core Group (QI Committee) Meetings
- Dana Wyner, PhD’s two year assessment study of the EUSHCS Stress Clinic received a national honorable mention from the AAAHC Institute of Quality Improvement.
- *Hand Hygiene in Primary Care, Part II*, Quality Improvement Project (Campus Life Assessment Project), 2011-12
- *Identification of University Service Utilization and Optimal Methods for Mental Health Outreach to Students from Historically Marginalized Populations: A Pilot Study* (Campus Life Assessment Project), 2011-12
- *Evaluation of mental health consultation services provided to faculty, staff, and the community* (Campus Life Assessment Project), 2011-12
- *Nutrition Factors Which May Affect Athletic Performance, Phase II* (Campus Life Assessment Project with Department of Athletics and Recreation and Dining Services), 2011-12
- *Primary Care/Women's Health Patient Satisfaction Survey*, Spring Semester 2011
- *Needs Assessment of Student Veterans, Summer 2010-Spring 2011*
- *Wellness and Health Promotion Benchmark Survey 2011 Summary*, May 2012
- *Community Needs Assessment of Students in Distress*, May 2012
- *Benchmarking Survey of Alcohol and Drug Education and Prevention Programming at Seven Private Institutions*, May 2012
- *AOD Services Benchmarking Survey at Ten Institutions*, May 2012
- *Healthy, Sustainable Nutrition, Sessions One, Two and Three*, 2011-12
- *West Virginia University’s Wellness and Health Promotion Director Benchmarking Survey*, February 2012
EUSHCS also participates in several national consortia and data surveillance networks, including:

- The College Health Surveillance Network (University of Virginia and the CDC), which maps illness and diagnosis (ICD-9) trends across the nation.
- The Healthy Minds Study, a long-term research project that uses rigorous scientific methodology to assess mental health, stigma and flourishing at campuses across the United States.
- The Center for the Study of Collegiate Mental Health, a data bank for clinical data collected from all colleges and universities across the country use the same counseling software program, Titanium.
- The Research Consortium (Association of University and College Counseling Center Directors), an assessment instrument that looks at mental health issues among college students in the U.S.