Quality Assurance/Total Quality Improvement Program

In 2010-11, the EUSHCS Quality Assurance/Total Quality Improvement Program continued to be actively engaged in ongoing monitoring of patient care and administrative activities, patient satisfaction, patient outcomes and utilization issues. QA/TQI activities in 2010-11 included:

- Laboratory Proficiency Testing, provider/nurse training and competency testing, and ongoing quality control activities
- Quarterly Peer Reviews for nurses, nurse practitioners, clinical providers, psychiatrists, counselors and nutritionist
- Biannual Town Hall Meetings and biweekly Core Group (QI Committee) Meetings
- Emory University Hospital Sexual Assault Response Training Assessment, Summer 2010
- *Take Back the Night Speak Out and Rally 2010* Evaluation Report, Fall 2010
- *Healthy, Sustainable Eating on a Budget* Summary Report, Fall 2010
- *Evaluation of SleepWell @ Emory Mini-course, Sixth Cohort*, Fall 2010
- *Nutrition Factors Which May Affect Athletic Performance*, Campus Life Assessment Project 2010-11, Spring 2011
- *Healthy, Sustainable Eating on a Budget* Summary Report, Spring 2011
- *Hand Hygiene in Primary Care*, Quality Improvement Project (Campus Life Assessment), Spring 2011
- *Evaluation of mental health consultation services provided to faculty, staff, and the community*, Campus Life Assessment Project, 2010-11
- *Evaluation of Stress Clinic Services and Client Outcomes*, Campus Life Assessment Project, 2010-11
- Benchmarking Study: *Healthy Minds* 2010-11
- Benchmarking Study: Clinical Data Collection and Review (Titanium), Center for the Study of Collegiate Mental Health 2010-11
- Benchmarking Study: College Student Mental Health Issues, Research Consortium of the Association of University and College Counseling Center Directors 2010-11
- Benchmarking Study: *Campus Mind Works*, 2010-11
- Benchmarking Study: 2010-11 ACHA Annual Pap and STI Survey
- Benchmarking Study: 2010 ACHA Survey on Utilization of Student Health Services
- Benchmarking Study: ACHA Survey on 2009-10 College Student Mortality Rates
- Benchmarking Study: Northern Illinois University Benchmarking Study on Health Promotion Data Collection, April 2011