Quality Assurance/Total Quality Improvement Program

In 2008-09, the EUSHCS Quality Assurance/Total Quality Improvement Program continued to be actively engaged in ongoing monitoring of patient care and administrative activities, patient satisfaction, patient outcomes and utilization issues. QA/TQI activities in 2008-09 included:

- Laboratory Proficiency Testing, provider/nurse training and competency testing, and ongoing quality control activities
- Quarterly Peer Reviews for nurses, nurse practitioners, clinical providers, psychiatrists, counselors and nutritionist
- Biannual Town Hall Meetings and biweekly Core Group Meetings
- Cocaethylene Bulletin Board Kits Evaluation, Fall 2008
- Faculty/Staff Needs Assessment: Students in Distress, Fall 2008
- 2008 National Collegiate Alcohol Awareness Week Evaluation
- Patient Satisfaction: EUSHCS Travel Clinic and Healthy Travel Presentation, Spring 2009
- Approach to Cigarette Smoking Intervention at EUSHS: Part III, February 2009
- Change in Client Symptoms after Receiving Services at the Counseling Center, 2008-09
- Evaluation of Effectiveness of Faculty and Staff Mental Health Awareness Training, Counseling Center, 2008-09
- Annual Residence Life Needs Assessment and Satisfaction Survey, May 2009
- Evaluation of the SleepWell @ Emory Mini-Course, Part II, May 2009
- Approach to Cigarette Smoking Intervention at EUSHS: Part IV, May 2009
- Patient Satisfaction: Counseling Center Assessment of over a Two-Week Period Spring 2009.
- Patient Satisfaction: Data from the Emory Fall 2008 National College Health assessment
- Screening for Eating Disorders in Primary Care, Part III, July 2009
- Benchmarking Project: Fall 2008 National College Health Assessment
- Benchmarking Survey: Evaluation of Student Health Insurance Plans at 14 Major Universities, 2008-09
- Benchmarking Survey: National ACHA Student Health Insurance Benefits survey, 2008-09
- Benchmarking Project: Influenza Like Illness (ILI) Sentinel Screening, April 2009