**Quality Assurance/Total Quality Improvement Program**

In 2005-06, the EUSHS Quality Assurance/Total Quality Improvement Program continued to be actively engaged in ongoing monitoring of patient care and administrative activities, patient satisfaction, patient outcomes and utilization issues. QA/TQI activities in 2005-06 included:

- Laboratory Proficiency Testing, provider/nurse training and competency testing, and ongoing quality control activities
- Quarterly Peer Reviews for nurses, nurse practitioners, clinical providers, psychiatrists, counselors and nutritionist
- Bimonthly Town Hall Meetings and biweekly Core Group Meetings
- Evaluation of the 2005 Student Health and Counseling Center Retreat, August 2005
- QA Study on the Security of Prescription Pads, October 2005
- The President’s Task Force on Alcohol and Other Drugs, 2005-06
- QA Study on Asthma and Use of Spirometry, Spring and Summer 2006
- Confidential HIV Pre- and Post-Test Counseling Study, October 2005 and March 2006
- Dispensing Outdated Dispensary Medications to Students: A QA Intervention, Restudy Summer 2006
- Measures of Patient Satisfaction Reported on the National College Health Assessment, Spring 2006
- Residence Life Student Staff Survey Regarding Health Education and Promotion Awareness, Utilization and Satisfaction, June 2006
- First (M1) and Second (M2) Year Medical Student Patient Satisfaction Survey, Summer 2006
- Patient Satisfaction: The Emory College Senior Survey, Class of 2005
- Benchmarking survey: The American College Health Association Pap Smear and STI study